

ADVOCACY & OPERATIONS COMMITTEE MEETING

6:00 PM Thursday, February 27, 2025

JP Coughlin Center

625 E. County Road Y, Oshkosh

MEETING MINUTES

PRESENT

Connie Anderson, Gary Will, Danielle Viau, Michael Will, Tonya Hitz

ABSENT/EXCUSED

Deb Neet, Amy Kovalaske, Raina Lyman

STAFF

Tanya Marcoe, Tony Beregszazi, Joe Lougher, Brian Jacobson, April Mullins-Datko, Pam Ziegler

CALL TO ORDER

The meeting was called to order at 6:00 PM by Chair Gary Will. A quorum of 5/8 was present.

REVIEW AND APPROVAL OF AGENDA

Tanya would like to add the Nominations Committee to the Agenda. Tonya Hits offered to be on the Committee.

A motion was made by Connie Anderson with a second by Danielle Viau to approve the agenda and approve Tonya Hits as being on the Nominations committee as presented. Motion carried.

REVIEW AND APPROVAL OF OCTOBER 17, 2024, COMMITTEE MEETING MINUTES

A motion was made by Connie Anderson with a second by Danielle Viau to approve the October 17, 2024, meeting minutes as presented. Motion carried.

REVIEW AND APPROVAL OF APPLICATIONS FOR FUNDS FOR EXISTING PROGRAMS AND SERVICES

a) Food & Nutrition: Community Development Block Grant (Neenah)**

Dawn Paterson informed the Committee that we have applied for the City of Neenah Community Block Grant in the amount of \$20,000 to support our Food and Nutrition Department and the Senior Nutrition Program. We would like authorization to accept the funding if awarded.

A motion was made by Connie Anderson with a second by Mike Will to approve ADVOCAP to accept the \$20,000.00 in funding from the City of Neenah Community Development Block Grant if awarded as presented. Motion carried.

b) Food & Nutrition: Community Foundation of the Fox Valley**

Dawn Paterson informed the Committee that we are seeking authorization to apply for funding from the Community Foundation for the Fox Valley Region to support our Food and Nutrition

Department and the Senior Nutrition Program. We would like to apply for \$20,000 to support the costs incurred in the Neenah and Menasha area.

A motion was made by Connie Anderson with a second by Mike Will to approve ADVOCAP to accept the \$5,000.00 in funding from the City of Neenah Community Development Block Grant if awarded as presented. Motion carried.

c) Homeless Prevention: Fond du Lac Foundation Opportunity Center Support**

Tony Beregszazi informed the Committee that ADVOCAP had applied for the Fond du Lac Area Foundation Grant Cycle in the amount of \$5,000 to help support our Homeless Prevention's Opportunity Center. We are asking the Committee to accept this funding if we are awarded.

A motion was made by Connie Anderson with a second by Danielle View to approve ADVOCAP to accept the \$5,000.00 in funding from the Fond du Lac Area Foundation Grant Cycle if awarded as presented. Motion carried.

d) Homeless Prevention: Fond du Lac Women's Fund Opportunity Center Support**

Tony Beregszazi informed the Committee that ADVOCAP is seeking authorization to accept funding from the Fond du Lac Area Women's fund Community Catalyst Grant in the amount of \$5,000 if awarded.

A motion was made by Connie Anderson with a second by Mike Will to approve ADVOCAP to accept the \$5,000.00 in funding from the Fond du Lac Area Women's Fund Community Catalyst Grant if awarded as presented. Motion carried.

e) Homeless Prevention: Oshkosh Area Community Foundation (Green Lake Co.):**

Tony Beregszazi informed the Committee that ADVOCAP is seeking authorization to apply for up to \$10,000 in funding from the Oshkosh Area Community Foundation Green Lake County Basic Needs Grant to support our Homeless Prevention department in Green Lake County.

A motion was made by Connie Anderson with a second by Mike Will to approve ADVOCAP to apply for funding from the Oshkosh Area Community Foundation Green Lake County Basic Needs Grant in the amount of up to \$10,000 as presented. Motion carried.

f) Homeless Prevention: Wisconsin DEHCR-HOME ARP Supportive Services**

Tony Beregszazi informed the Committee that ADVOCAP would like authorization to apply to the State of Wisconsin Division of Energy, Housing and Community Resources HOME-ARP Supportive Services in the amount of \$250,000 to support our Homeless Prevention Department and the clients we serve.

A motion was made by Connie Anderson with a second by Danielle Viau to approve ADVOCAP to apply for \$250,000 from the State of Wisconsin Division of Energy, Housing and Community Resources HOME-ARP Supportive Services as presented. Motion carried.

g) Volunteer Services: Foster Grandparent Program**

Brian Jacobson informed the Committee that ADVOCAP would like to submit a Renewal application to the AmeriCorps Seniors Foster Grandparent Program. We anticipate receiving \$238,020 in base line federal funds.

A motion was made by Connie Anderson with a second by Gary Will to approve applying to AmeriCorps Seniors Foster Grandparent Program renewal in the amount of \$238,020 as presented. Motion carried.

OTHER BUSINESS/ANNOUNCEMENTS/REPORTS

Tanya Marcoe informed the Committee that we have hired Lisa Severson as our new Volunteer Services Department manager, because Brian Jacobson is retiring on March 7, 2025.

- a) 2024 Customer Satisfaction Report** Tony Beregszazi presented to the Committee ADVOCAP's Customer Satisfaction Survey Summary, and the following were our findings on the 497 surveys that were returned: These results reflect the overall perception of ADVOCAP's programs and services. Survey questions were categorized into these themes, and the average percentage of satisfied respondents for each theme was calculated as follows:
 - Ease of Use:** 98% Satisfied
 - Service Quality:** 93% Satisfied
 - Outcome Effectiveness:** 83% Satisfied
 - Customer Experience:** 94% Satisfied
- b) Year-End Report on Service Goals -Community Services Block Grant (CSBG)**
Tony Beregszazi presented ADVOCAP's 2024 summary of our CSBG funded programs noting that in most programs we have met or exceeded our goals that we had set in the beginning of 2024. For example, with the Wisconsin HELP for Homeowners our goal was to help 20 families, and we helped 61 families. In Weatherization our goal was to help 160 families with improving their energy efficiency in their home and we helped 282 families.
- c) Spring All-Staff Meeting, Friday March 21, 2025, at Mastricola's on Broadway, 689 Broadway St., Berlin, WI 54923, from 8:00 AM – 12:30 PM
- d) Board/Executive Meetings, Thursday March 27, 2025, at the Fond du Lac ADVOCAP Office.
- e) Committee Meetings, Thursday April 24, 2025, at the Neenah ADVOCAP Office, located at 181 E. North Water St., in the Basement Conference Room.



ADJOURNMENT

A motion was made by Mike Will with a second by Connie Anderson to adjourn the meeting at 7:00 PM. Motion carried.

Minutes By: Pam Ziegler