



Head Start  
**Center Operations Manager – Fond du Lac Area**  
Full Time

ADVOCAP, Inc., is a recognized leader in anti-poverty and self sufficiency programming. We are a private, nonprofit community action agency committed to creating opportunities for people and communities to reduce poverty, and increase self-sufficiency.

This position, in the greater Fond du Lac area, will ensure child safety, and provide structure and stability to various Head Start centers' daily classroom, transportation, and other essential services. This Head Start Center Operations Manager will directly supervise all personnel assigned to this position and who are engaged in activities at designated area centers and build teams with a focus on ADVOCAP's core values.

**Responsibilities Include:**

- Ensure assigned facilities, staff, collaboration partners and contractors adhere to Federal Head Start Program Performance Standards, State Licensing Regulations, and ADVOCAP Policies and Procedures.
- Oversee all activities in and concerning designated Head Start Centers, insuring a safe, professional, learning environment for children, families, staff, volunteers, partners, and others
- Coordinate daily schedules for supervised staff and arrange for substitutes to insure continuity of services
- Promote team building, corporate values, and positive communication among staff and partners
- Participate in meetings pertaining to program service needs of children and families.
- Promote staff development and continuing education and ensure staff certifications are met
- Provide leadership assistance for family activities, center committee meetings, and other center activities
- Insure a professional and respectful environment for children, parents, and guests
- Participate in annual self assessment teams to identify areas for program improvement and resulting plans and plan implementation
- Work closely with other program managers and partners to plan, evaluate, and implement continuous program improvements to benefit children and families.
- Keep the Head Start Program Director informed of and seek guidance on issues which may arise pertaining to staff, partnerships, program administration, and other sensitive matters.

**Job Requirements:**

- Possess an understanding and non-judgmental opinion of the causes and conditions of poverty
- Have multiple years of successful experience working with low-income families
- Successful experience supervising others in a dynamic work environment
- Have strong communication, planning, team development, leadership, and activity organizing skills
- A bachelor's degree in a relevant field of study, or it's equivalence in experience, is desired
- Ability to participate in training and secure certifications as required
- Experience working within a school or childcare environment, a plus
- Flexibility, willingness, and capacity to assist in many areas of the program
- An ability to articulate the needs and circumstances of low income families in a non-judgmental and respectful manner

Minimum starting wage is \$19.50 per hour.

Benefits offered include: health, dental, life, STD, vacation, sick and holiday pay, 401k option

Please submit resumes with cover letter to:

Human Resources, ADVOCAP, Inc.

PO Box 1108

Fond du Lac, WI 54936-1108

**OR** FAX 920-922-7214

**OR** Email <[hr@advocap.org](mailto:hr@advocap.org)>

Responses received by **6/19/19** will receive preference.

<http://www.advocap.org/>

AA/EOE